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A P P L I E D
S Y S T E M S

SWOUGAS E-Newsletter

South Western Ontario User Group of Applied Systems

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Category of Links

Ascnet
www.ascnet.ca

Compu-Quote

Meeting Ideas Contact
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The second user group meeting of the year was held in London at the Four Points Sheraton. Over 50 people attend the meeting.



Version 7.4 Issues and bugs

Discussion was held by the group on any problems or bugs from version 7.4 & 7.5 which was just released - some of the problems discussed were:

- No issues reported with the download.
- Commercial auto applications – still not working and problems also reported with Commercial Vehicle Supplements.

Compu Quote Update P

- No problems to report with this Update.

TASCnet Conference

- Dianna advised that the Toronto Users Group Conference was schedule for June 5th & 6th this year. Mark your calendars and the Agenda should be posted shortly. This year it will be held at the Holiday Inn, Toronto Yorkdale. Jeff Dunn is on the Vendor Committee and advised that he had Vendor Packages available to anyone that would like one.
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Anything you want to see
in the newsletter contact
Jeff Roy
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Interface Liaison Committee

- Devona Allin advised that she is now on the Interface Liaison Committee for North America. The committee has suggested that each User Group dedicate at least one meeting a year to WARP.
 - The group was asked why users were not currently using WARP technology and those that weren't advised it was due to the slow speed and password problems.
 - If you have any Interface issues, please contact Devona at dallin@insmanagers.com as this committee plans to meet every 2 months.
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2007 Summit

- Devona advised that it was most likely a 2 Day ASCnet Summit would be held in Niagara Falls, Ontario in 2007. The hotel sites are presently being reviewed and the proposed date will be the week of May 7th, 2007. Mark your calendars now.
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WARP – AXA Demonstration

- Bruce Moore from Axa provided a demo of their interface with WARP through TAM Online. They are presently accepting Home and Auto New Business through WARP. There is one usercode & password for each user. Once the policy is warped from TAM into the Axa Portal, there are a series of new business messages and all portal screens must be reviewed and additional information must be entered. Can WARP up to 3 locations now, but soon it will be increasing to 10 locations on property. Auto will accept up to 10 drivers and 10 vehicles. Once the information is completed, the policy is rated. Once accepted, the policy will be printed and issued to the Broker same day. PAC new home and auto must be submitted separately. Policy Inquiry and Policy Amendment is also available through the Portal but not sure if true Policy Change will ever be available through WARP.
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Leon Hemeryck of SolutionOne Technology Solutions Inc.


- provided 8 areas of expertise. Below is a summary, however, all areas can be viewed from his attached presentation.

1. Firefox Browser
2. Blogging
3. Skype (VoIP)
4. Vonage (VoIP)
5. Smart Phones
6. Internet Performance
7. Windows XP Tweaks
8. Miscellaneous



General Tools and
Tips - for minutes.ppt

Applied Systems

- Michelle Cole Kennedy, VP Customer Service
Michelle advised that when we call into Support, we will receive the first available technician whether in Canada or the U.S. The Canada & U.S. databases must be synchronized and we should let Applied know what our office hours are so that a technician may call back at an appropriate time. On Line Real Time Support (OLRT) has an average hold time of 14 seconds which is very good. The next major release will be 8.0 going into beta shortly and in general release in August 2006. Beta testers are now signed up for one full year of testing now. Vers 8.0 will consist of fixes, some imaging improvements and PMR's (Product Modification Requests). PMR's are logged and tracked through a logging number. Efile by Apres is no longer being sold by TAM nor is PC Tracker as they are putting their own processes in place.
- Cathy Trimble, Business Development Consultant
Applied are available to help with Data Management. Data standards should be in place so that correct information is always entered into the system – Data Scrubbing. Data Audits can be conducted to perform an analysis of your system.

Catherine's User
Group Spring 2006.ppt
- Doug Johnstone, VP Interface Service – WARP
Doug provided a demonstration of WARP. Real Time Rating is currently available for Personal Lines Home and Auto.

Commercial Lines is in the process of being completed. Real Time Rating Plus is coming and will provide more than just premiums. Proposals, worksheets, documents, and signature forms will all be available for Policy Submission. Other items that are coming are RT Inquiry, Endorsement Bridge for policy change and Alerts. Alerts are downloaded messages from the Companies that leave information on your system in an Open Activity. This will occur through Night Utilities and can also be set up to check for Alerts on a timed basis. In the U.S., Transformation Station has multi company rating which will soon be available in Canada. Some companies have complex rating in place and you will be forced to go into their Portal for the quote. The reason for the slowness of WARP is due to the Companies not using true XML technology and are using a simpler scripting function which takes much longer to run.

Excel Training

Gemmell Neilson from Neilson and Associates/CanCompute provided some excellent training and tips in Excel. Please refer to her presentation notes attached.



excel notes.pdf

Next Meeting date: September 19, 2006